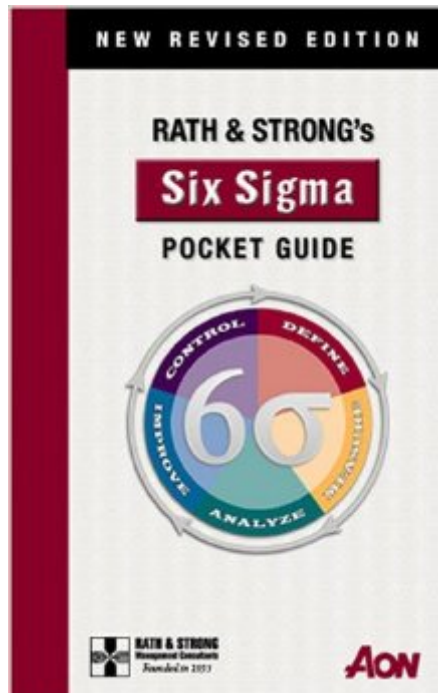


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Rath & Strong's Six Sigma Pocket Guide: New Revised Edition



Synopsis

A handy reference guide for Six Sigma which describes the DMAIC tools and how they can be applied. Perfect for those learning Six Sigma, or those who have already be trained and want a handy reference! This new, revised edition has improved graphics and updated material.

Book Information

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Customer Reviews

What we have here in a single volume (in a new revised edition) is a focus on "the critical factors that can make or break the implementation of Six Sigma in an organization." The contributors identify, explain, and then support these principles with real-world experiences and examples. "By placing Six Sigma in this context, this book will, in fact, be useful for any executive, manager, or employee who wants to understand how Six Sigma can help address the particular challenges of their organization." This book was written with empathy for non-technicians (such as I) as it explains: What Six Sigma is What DMAIC is What each of the five components of DMAIC involves How to use each separate but interdependent component of the DMAIC process My own rather extensive experience suggests that all organizations can improve HOW they conduct business. Some processes may involve development of new products or services, others production and/or distribution, and still others order processing. Whatever. Not all organizations, however, need a full-blown Six Sigma program. In fact, a majority of such programs either fail or fall far short of expectations. Among the many substantial benefits of this book is the guidance it provides to decision-makers when they struggle to determine the nature and extent of process improvement initiatives needed. You don't need a full-blown Six Sigma program in order to, for example, reduce cycle time while improving first-pass yield. Among the most valuable chapters in this book are the

last two.

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